

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 07<sup>th</sup> day of August 2018**

**C.G.No:43/2018-19/Vijayawada Circle**

**Present**

Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar

Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member

**Between**

K.K.Prabhavathi Devi  
D.No:8/372,  
Gudugupet,  
Machilipatnam,  
Krishna -Dist

Complainant

**AND**

1. AE/Machilipatnam *D2 north.*  
2. ADE/Machilipatnam  
3. DE/Machilipatnam

Respondents

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**ORDER**

1. Complainant Smt K.K.Prabhavathi Devi filed a petition in this Forum for rectification of low voltage problem.
2. Respondents No:1,2,&3 in their joint written submission to the Forum has elucidated that the recorded voltage at the premises is 240 V & also observed that there is no low voltage problem.
3. Complainant also submitted that now she is not facing any low voltage problem when she was contacted over phone by the Forum on 23.06.2018 at 12.15 PM.
4. Since the complainant herself admitted that now she is not facing any low voltage problem, accordingly the case is disposed off in favour of the complainant.

C.G.No:43/2018-19/Vijayawada Circle

**DESPATCHED**

DATE

*10/8/18*

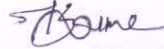
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If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07<sup>th</sup> August 2018.

Sd/- Member (Finance)      Sd/- Member (Technical)      Sd/- Independent Member      Sd/- Chairperson

**Forwarded By Orders**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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